

House Rules:

Date 01/03/2011

I. Conduct, Order and Safety

1. Please be mindful of other guests in the hostel and keep noise levels to a minimum. In our HOSTEL this applies from 10pm to 6am in all rooms, on all floors, staircases and on the streets outside. Non-compliance can lead to immediate reprimand of the HOSTEL. We expect a respectful relationship our guests, neighbors and members of staff. The common areas are of course excluded from this rule.
2. Please pay attention to the maximum load of the elevators. In case of improper use we assume no liability, and any resultant damage will be settled on the spot.
3. For reasons of safety, leaning on windows is not allowed – they may only be opened for ventilation. The windowsills are not to be used for sitting and nothing should be thrown out of or called out of the windows. Do not cross beyond the railings outside.
4. Our staff is present 24 hours a day, and at night regular patrols take place through the HOSTEL.

II. Smoking, Alcohol, other Drugs, Weapons

1. The HOSTEL KÖLN is smoking-free, therefore, smoking and other handling of fire in the rooms and public areas is strictly prohibited. However, smoking is permitted in designated outdoor areas.
2. Should, through prohibited smoking and/or other handling of fire, a fire alarm become triggered, or the smoke detectors be otherwise manipulated, we assume no liability. The resultant costs of, for example, the use of the automatic fire service, must be paid in full on the spot by those at fault.
3. The bringing of alcohol, illegal drugs, and weapons into the HOSTEL is strictly forbidden, and will consequently be forced to leave the HOSTEL without compensation. HOSTEL management also reserves the right to confiscate any alcohol, illegal drugs or weapons that are stored in the rooms for the duration of the stay and, if necessary, to notify the authorities immediately.

III. Emergency

1. In the case of an emergency, we ask you to please follow the instructions of our HOSTEL staff and observe the respective regulations.
2. Please observe the fire prevention regulations, on separate notices in the hallways. Please familiarize yourselves with the information about the fire extinguishing regulations and the handling of the fire extinguishers, as well as the location of the escape routes. Damage or disturbances should be reported immediately to our employees and/or HOSTEL management.

3. The fire alarm is a loud signal. When it sounds, please vacate your room(s). Only the stairs and emergency staircases may be used, but the lifts are not to be used. The use of emergency exits is permitted only in emergencies. The evacuation point is in front of the HOSTEL.

IV. Youth Law

1. The Youth Law is an integral part of order in our HOSTEL ordinance. We ask all guests, visitors and employees of HOSTEL Köln to observe the separate provisions.

2. Accompanying groups, adults and the employees of HOSTEL Köln have exemplary authority over our young guests. We kindly ask you to comply with the rules of the HOSTEL regulations, the general conditions of business and the Youth Protection Act.

3. Visitors can be received at the reception after previous registration. The overnight stay of persons not registered in the HOSTEL is generally prohibited.

V. House Rules

1. The HOSTEL management is responsible for the execution of the HOSTEL regulations.

2. In urgent cases, the HOSTEL management is allowed to enter the rooms for the HOSTEL regulations.

3. In case of violation of the HOSTEL regulations as well as the general terms and conditions and the repeated disregard of staff instructions, the HOSTEL management must take appropriate measures to restore order (e.g. official reprimand from HOSTEL without reimbursement for the guest or guests). Reimbursement for already paid services is excluded. Should you have any further questions, our HOSTEL employees are at your disposal.

Your HOSTEL Team